

# Expediting the Housing Process for Our Vulnerable Neighbors



Whatever it Takes<sup>SM</sup> is a program made possible through Orange County United Way's United to End Homelessness<sup>SM</sup> initiative in partnership with CalOptima Health. The program complements CalAIM's Housing Suite of Services and supports CalOptima members who are experiencing homelessness or housing insecurity.

Recognizing that housing stability has a direct relationship to a person's long-term health, the Whatever it Takes program works alongside the CalAIM Housing Navigation, Housing Deposit, and Tenancy Support Services to help members overcome barriers and expedite a positive resolution to their housing crisis.

## Who are we helping?

The Whatever it Takes program serves CalOptima Health members who are experiencing homelessness or who are housing insecure. Members are also enrolled in CalAIM and receiving services from a CalOptima Health Housing Suite Provider.

**Housing is essential to being healthy and thriving.**

**Together, we can ensure our vulnerable neighbors secure housing in a timely manner.**



## How do we help?

Through our partnership with over 45 organizations that provide the Housing Suite of Services to CalOptima Health members, the program supports organizations in doing “whatever it takes” to connect people to stable housing as quickly as possible.

### *We accomplish this by:*

# 1

**Providing Flexible Funding** to help eligible households overcome financial barriers and secure housing. This funding is a supplement to the \$5,000 CalAIM Housing Deposit benefit and covers expenses that are either not covered under or exceed the housing deposit amount. Covered expenses include:

- |                                                               |                                                             |
|---------------------------------------------------------------|-------------------------------------------------------------|
| <input checked="" type="checkbox"/> Landlord incentives       | <input checked="" type="checkbox"/> Security deposits       |
| <input checked="" type="checkbox"/> Transportation assistance | <input checked="" type="checkbox"/> Storage and moving fees |
| <input checked="" type="checkbox"/> Documentation fees        | <input checked="" type="checkbox"/> Renters insurance       |
| <input checked="" type="checkbox"/> Debt repair*              | <input checked="" type="checkbox"/> And more                |
| <input checked="" type="checkbox"/> Application fees          |                                                             |

\*For eligible expenses that impact housing access

# 2

**Offering Housing Location Services** via Orange County United Way’s WelcomeHomeOC<sup>SM</sup> Landlord Incentive Program. Housing Suite Providers are able to refer eligible CalAIM clients with active tenant-based housing vouchers to access units through the WelcomeHomeOC Property Provider Network.

# 3

**Providing Housing Navigation Technical Support and Training** for CalOptima Health Housing Suite Provider agency staff members. Comprehensive trainings are led by local and national experts. We also facilitate peer learning sessions aimed at increasing staff knowledge of homeless services and system processes.

“The Whatever it Takes program is helping to remove barriers by providing flexible funding that isn’t available anywhere else.”

—**Jetti Outfleet**, Accounting and Compliance Assistant, Friendship Shelter

**CalAIM clients in need of support should contact their Housing Suite Provider or call CalOptima Health customer service at (888) 587-8088.**

